PATIENT RIGHTS

AS MY PATIENT YOU HAVE THE RIGHT TO:

- Know what your Denturist is recommending, including:
 - o the nature and purpose of the treatment;
 - the intended outcome and possible side effects;
 - o the risks and anticipated benefits; and
 - o reasonable alternatives.
- At any time, ask a question.
- Refuse or stop treatment at any time.
- Consent, or withdraw your consent, to all assessments including physical examinations.
- Ensure that your personal health information remains confidential and that your privacy is respected.
- Obtain a second opinion from another dental health professional.
- Be listened to.
- Express concerns about care/service and be informed of the process for doing so.
- Know the names and roles of the members of your dental health care team.
- To file a complaint with the College of Denturists of Ontario, the regulatory body for Registered Denturists in our province.
- Be free of mental, physical, sexual and financial abuse.
- Professional care, free from bias.
- A clear explanation of the services you will receive and who will provide them.
- Access a copy of your personal health and/or dental record.

