



## COLLEGE OF DENTURISTS OF ONTARIO

January 23, 2012

Dear Minister:

I want to extend my sincere appreciation on behalf of the entire Council and staff for the opportunity to provide a formal response to the Audit completed by the PricewaterhouseCoopers. It is important for you to understand that the CDO regards this review as a very healthy exercise providing many effective recommendations, as well as an opportunity to further communicate the progress we have made over the past two years.

I would also like to extend my thanks to your staff as well as the Audit Team for demonstrating a sincere desire to assist us in delivering service for the public good as mandated through the Health Act.

As you know our Council is comprised of a highly respected diverse group of individuals elected by members of our profession as well as appointees from the greater public. It is as a result of this group's dedication and bedrock values that I am most proud and excited about the months and years ahead for our profession.

One of our core values is the belief that through a collective approach common good can be achieved. We also subscribe to the belief that this collective approach must include the Ministry, the Council and Staff, the Registrants as well as the public. It will be a result of this collective that the College of Denturist will become a model for other College's to emulate.

Our Council has unanimously supported this direction as well as the detailed response to the PwC Audit accompanying this letter. We are more confident that we have provided a living strategic plan that will address the several issues you have raised and as a result eliminate the need to appoint a third party supervisor.

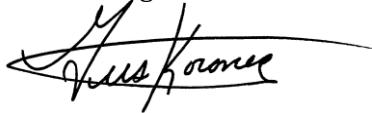
As a result of the heightened communications protocols, we would like to establish hiring independent third party professionals, increasing staff size, as well as the strategic and timely implementation of our many initiatives. We are fully confident that the Minister will garner the highest level of confidence we aspire to project.

Denturists are specialist in dental fabrication, in that we concentrate our experience and knowledge in the singular technology and art of denture making. We provide services most valuable to the public, particularly with an aging population, as well as a society that places high values on the functional aspects and benefits of good health as well as esthetics.

Denturists often work alongside many oral healthcare professionals providing health care in an effective and cost efficient manner. It is our intention to build on the proud heritage we have established in serving this public good.

Once again, thank you for this opportunity and I look forward to working with members of your Team in the coming months.

Kindest Regards,

A handwritten signature in black ink, appearing to read "J. Gus Koroneos", with a long horizontal flourish extending to the right.

J. Gus Koroneos DD  
President