

# CDO STRATEGY MAP 2017–2020

## MISSION

To regulate and govern the profession of Denturism in the public interest.

## VISION

Leading our members to provide exemplary denturism care to Ontarians.

## PROMOTING REGULATORY EXCELLENCE - ACTION PLAN FOR 2017–2020

### Priority 1

#### Enhanced Communication and Stakeholder Engagement:

- a. Promote public awareness of CDO role in safe delivery of denturism
  - i. Public awareness campaign
- b. Modernize member communications strategy
  - i. Undertake communications needs survey
  - ii. Attend Association conferences
  - iii. Introduce peer circles
  - iv. Enhance CDO webinars
- c. Promote transparency of CDO operations
  - i. Improve accessibility of website
  - ii. Ensure public register reflects highest goals of transparency
  - iii. Bring public interest and transparency lenses to Council and Committee work
- d. Foster interprofessional collaboration
  - i. Attend regular meetings of Ontario dental health regulators
  - ii. Provide collaboration guidance to members through communications strategy

### Priority 2

#### Excellence in Governance:

- a. Promote culture of public interest and transparency
  - i. Embed public interest in all College, Council and Committee decisions
- b. Review and clarify Council and Committee roles
  - i. Review through public interest & transparency lenses
  - ii. Articulate Council and Committee competencies
- c. Improve Council and Committee member training
  - i. Leverage technology to enhance training and work of Council and Committees
  - ii. Implement mentoring process for new Council members
  - iii. Ensure agility of training that allows for response to changes in legislation and the broader regulatory landscape
  - iv. Provide regular orientation for all Council members
- d. Improve internal policy coordination and priority-setting
  - i. Establish policy coordination and oversight process

### Priority 3

#### Enhanced Relations with Educational Institutions:

- a. Strengthen relationship between CDO and educational program administrators
  - i. Coordinate regular meetings between CDO and Ontario educational program leadership
- b. Explore whether denturism competency profile is synchronized to new registrant needs
  - i. Supplement identified deficiencies through CDO continuing education/QA program requirements
- c. Encourage quality and consistency in program content among educational programs
  - i. Explore accreditation model options
  - ii. Engage provincial counterparts in conversation exploring role of national denturism competency profile

## GUIDING PRINCIPLES

Integrity, Honesty, Transparency, Accountability, Fairness, Inclusivity