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# College Update | Spring 2023



**CDO Council**, Front Row (left to right): Norbert Gieger DD, Latif Azzouz DD, Gaganjot Singh, Kristine Bailey, Vice-President, Lileath Claire, President, Garnett Pryce DD, Paul Karolidis DD, Roderick Tom-Ying, Registrar

Back Row (left to right): Tera Goldblatt, Manager of Quality Assurance, Catherine Mackowski, Manager of Professional Conduct, Elaine Lew, Manager of Registration and Qualifying Examinations

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# Message from the Registrar

Dear Registered Denturists,

## Managing Meaningful Change

Is change inevitable? While we all detest change, as I do personally, there is an understanding that as an organization there is a profound need to adapt and evolve in order to stay continually relevant, nimble, and up to date. There has been and will be a lot of potential changes incoming for Denturists and the CDO over the next three years.

Due to a confluence of internal and external factors such as potential new regulations from the Ministry of Health, policy/programming updates in adherence with the Ministry's evaluation framework of regulators (CPMF), the Federal Dental Care Program, upgrades to CDO's database, future launch of the Self-Assessment Tool, website colour refresh, moving offices to HUB 601, advancements in dental technology (digital dentures) - to say there is a lot incoming would be an understatement.

This is something that myself and the CDO team have been very cognizant of and it is our duty to manage the pace of change so that Denturists stay engaged and work with the CDO to serve the public. Within this flurry of activities is the opportunity to really bolster and strengthen CDO's processes while enhancing the quality of services and technology offered by the CDO to Denturists. We are working on exciting projects such as the database upgrades in order to unlock new features such as a potential digital membership ID card. While I cannot share too much on this exciting new feature, and I want to keep expectations very low - this is a perfect example that sometimes change can be good. As well, we formally submitted a regulation revision request with the Ministry to ask for an inactive class of registration among many other items, see highlight below.

What keeps us College Staff engaged is the opportunity to speak to Denturists across the province. We are amongst colleagues, and I always get excited when I drive by Denture clinics in my routine travels and wonder which talented Denturist works there. Perhaps I should stop by and say hi next time - only if you are happy with me though!

Until next time,

Roderick Tom-Ying Registrar and CEO



## Website Colours Refresh

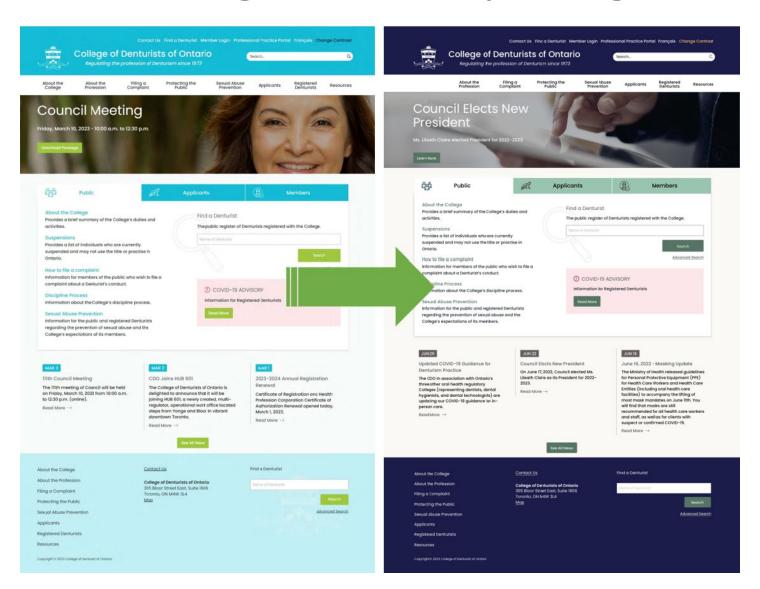
Say goodbye to the current CDO website colours!

On May 15, 2023, the website will be refreshed with bold new colours for enhanced readability, accessibility, and in historical recognition of the strength and resilience of the CDO.

The existing content and menu structure will remain, it will be a colour refresh only. The website may be temporarily unavailable on May 15 for this upgrade.

# **Current Design**

# **Updated Design**





**Navy Blue** – as a historically traditional CDO colour, it was the same colour used in CDO's previous website prior to the neon blue and green. The prominence of Navy Blue represents the important and heavy task placed on the CDO to safeguard the public interest in all facets of what it does as a regulator.

**Spearmint Green** – aligns with the colours of the oral health care field, it represents the connection between CDO and Denturists with other oral health care professionals and other oral health regulators. The use of spearmint green spans multiple organizations associated with healthcare and symbolizes the origins of the profession we regulate.

**Gold** – a traditional CDO colour, accent gold will be used for enhanced readability, and will continue to be used for CDO's formal correspondence letterheads. CDO's crest in gold bears the Latin words of Arts and Science. The epitome of Denturism, the combination between the art of precise and skillful fabrication paired with scientific knowledge. The trillium and maple leafs represent the government oversight of the CDO.

**Sub header text** – "Regulating the profession of Denturism since 1973" has been replaced with "The Public Regulator for the Profession of Denturism". This further clarifies the role of the CDO and to avoid confusion for the general public on College vs Regulator. We will rely on the Denturism Associations to be the source of pride for this profession that first emerged in the 1970s.

# Updating CDO's 1991 Registration Regulation

The CDO submitted to the Ministry on May 1, 2023, its formal regulation submission package (aka the formal process for requesting updates for any regulation changes with the Ontario Government).

If enacted, these updates would enable the CDO to implement best practices that have evolved since 1991 for registration processes that safeguards the public interest. While the existing Registration Regulation was initially approved thirty-two years ago and has served the CDO well, many of the original provisions require updating so that the CDO can strengthen and bolster its registration and examination processes.

Some of the top items in the proposed revisions include:

- Creation of an Inactive Class of Registration.
- Reduction of the practice hour requirements from 1500 practice hours over a rolling three-year period to 750 hours to allow Denturists to work part-time in the profession without facing regulatory intervention. Also in alignment with other health regulators.
- Examination candidates have three attempts at each portion of the Qualifying Examination and must complete remedial activities before each additional attempt - the proposed amendments would provide candidates with a formal approach to improve deficient areas while protecting their financial and professional interests by limiting the number of attempts, limiting costs, and improving their deficient areas before another attempt.



- Emergency Class of Registration as mandated by the Ministry of Health for all health regulators.
- And more, click <u>here</u> to read CDO's formal submission package.

While there are absolutely no promises that the Ministry has the time to review or even enact these revisions - if we do not ask for it formally, we may never get it. We understand that the Ministry of Health is working on significantly important issues relating to health and human resource capacity and other system wide initiatives. The CDO will do what it can to support the Ministry and the Ontario Government in its goal of ensuring Ontarians are protected, healthy, and have access to qualified health care professionals in a timely and safe manner.

# Volunteer Opportunity at the CDO

## **Call for Non-Council Committee Members**

In June of each year, committees of the College are dissolved and reconstituted on the appointment of new committee members for a one-year term. In advance of this yearly exercise, the College is calling for any interested Denturists who want to serve on CDO committees to put forward their applications.

The involvement of non-Council members of committees is *essential* to the College's committee process for the diversity of viewpoint and opinion that is brought to the committee table. Sitting on a committee as a non-Council member is an opportunity for



Pictured: HUB 601 - Committee Boardroom

you, a member of a profession, to participate in the regulation of your profession.

If you would like to apply to serve as a non-Council committee member for the 2023-2024 term, **please** complete the <u>Expression of Interest Form</u> and submit it by Friday, May 26, 2023 to Megan Callaway, Manager, Council & Corporate Services, at <u>mcallaway@denturists-cdo.com</u> or by fax to 416-925-6332.

Further information regarding each committee, general qualifications for committee members, expectations, code of conduct, and an application form is available on the College website. <u>Learn more >></u>



## Notes from Peer and Practice Assessors

## Denture Specialist vs. One of Your Denture Specialists

One of the most frequently noted violations of the College's Standard of Practice is the use of the term, "Denture Specialist" and its appearance on members' signage. The <u>Standard of Practice: Restricted Title and Professional Designations</u> states that a member must not "use a term, title or designation indicating or implying a specialization in an area of the practice of denturism".

What this means is that using the phrase "One of your Denture Specialists" *IS* permissible because it is a description of the profession as a whole. Conversely, "Denture Specialist" is *NOT* permissible because it could mislead the public by inferring that one Denturist has further training, education or accreditation, then another Denturist.

If you have "Denture Specialist" on your signage, in any language, you should take steps immediately to either remove it altogether or replace it to read, "One of your Denture Specialists".

## Ontario Denturism Programs: Dental Clinics Recruiting New Patients

We have partnered with the three Denturism educational institutions to highlight the services provided by their dental clinics and to remind Denturists that such clinics are recruiting new patients on an ongoing basis. Our Winter College Update featured George Brown College's Wave Clinic. Please <u>click here</u> for our previous edition.



#### **Oxford College Denture Clinic**

At Oxford College, patients can receive denture treatment at subsidized prices, while providing students with a chance to practice their technical skills.

Students treat their patients under the supervision of registered denturists and provide a range of denture services, including:

- Complete Dentures
- Partial Dentures
- Implanted supported overdentures
- Dentures with soft liners
- Denture repairs



- Denture Relines
- Denture Rebases

#### **Denture Clinic Location**

The Oxford College Denture Clinic is located in the Toronto Campus, one block north of Yonge and Bloor.

The address is: 869 Yonge Street, Toronto, ON M4W 2H2

Denture Clinic Contact Information

Phone: 416-907-2571

Email: dentureclinic@oxfordedu.ca

Website: www.oxfordedu.ca/denture-clinic/

#### **Clinic Hours**

The clinic is open Monday to Friday from 8:30am-5pm and is closed for lunch from 12pm-1pm.

#### **Patient Requirements**

- Patients will be required to attend between 6 12 appointments, depending on the denture service
- Each appointment may last up to three hours
- Patients must:
  - o Be free of any oral pain
  - Be in relatively good health
  - Have seen a dentist within the past year if any natural teeth are present
  - o Provide a list of prescription medications they are currently taking
  - o Be able to communicate in English, or have a person present who can translate



### **Georgian College Denture Clinic**

Georgian College's School of Health, Wellness and Science operates the <u>Georgian College Oral Health-Denturism Clinic</u>. The clinic provides an onsite dental facility where students provide a number of dental services to the public under direct supervision of a Dental Health Care professional. Community members benefit from the care, provided by students and health-care professionals, at a reduced price. Georgian's Denturism Clinic works with clients regarding *Ontario Works (OW) and Ontario Disability Support Program (ODSP) third party payment*. The state-of-the-art clinic space features 42 dental chairs, 10 radiography rooms and three restorative suites. Services include complete and partial denture, denture relines and repairs, teeth cleaning and filling.



For complete information about Georgian's Clinical offerings click here.

For more information or to register for an appointment call 705. 722. 5114 or <u>click here to book an appointment</u>.

#### **Denture Clinic Location**

Georgian College Sadlon Centre for Health and Wellness (M Bldg.) Barrie Campus Oral Health Clinic -first floor M141 1 Georgian Dr, Barrie, ON L4M 3X9

Email: <a href="mailto:oralhealthclinic@georgiancollege.ca">oralhealthclinic@georgiancollege.ca</a></a>
Directions, parking and transit: <a href="mailto:click here">click here</a>



# Mental Wellness Supports for Health Care Workers

Working on the frontlines can take a toll. Many are experiencing feelings of stress, grief, or burnout. It's ok to say it – this is really hard.

If you are a health care worker and you feel like you need support for your mental wellness, help is available. There are resources you can access on your own, peer group support, and confidential support by phone or online with a mental health professional.

To learn more or access these supports, please visit ontario.ca/healthcareworkersupport



## **Stay Informed**

## **Practising Through a Corporation?**

Ontario legislation mandates that if a denturist wishes to practise through a corporation, it must be a professional corporation. In order to become a professional corporation, a denturist must obtain a Certificate of Authorization (COA) from the College of Denturists of Ontario. Learn more >>

## Reminders

 Update Professional Liability Insurance (PLI) Certificates for April 15 expiry date policy holders in the <u>Member Portal</u>

## **Open Consultations**

## **By-law Amendment: Registration Year**

The CDO is seeking feedback on the proposed amendment to the College By-Laws to harmonize the registration year end with the fiscal year end. You can submit your feedback and comments by emailing <a href="mailto:info@denturists-cdo.com">info@denturists-cdo.com</a> by end of day on Tuesday, May 9, 2023. <a href="mailto:Learn more">Learn more</a>>>

## **Coming Up**

- Registration for the Spring 2023
   Webinar Series is open! Register now >>
- The 112<sup>th</sup> Council Meeting will be held on Friday, June 9, 2023. <u>Learn more >></u>

# Questions?

If you have any questions, please contact the College of Denturists of Ontario at info@denturists-cdo.com.





#### **College of Denturists of Ontario**

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