



Guide to Dual Registration

Introduction:

Dual registration occurs when a Registered Denturist is registered with another regulatory authority in Ontario. The intent of this Guide is to inform Registered Denturists, who are also members of another health profession regulatory College, of their professional obligations.

If there is overlap in the scope of practice for dual registrants, there is potential for patient confusion regarding the role of a Registered Denturist. Through the separation of the two practices, dual registrant practitioners help to ensure that the public and insurance providers are fully aware of the profession they are practising at any given time and which College the practitioner is responsible to for their practice.

Registered Denturists are required to declare registration with any other regulatory authority to the College.

Guidelines:

1. Keep separate and distinct:
 - a. Appointment books;
 - b. Patient records and/or entries in patient records;
 - c. Billing and financial records; and
 - d. Informed consent when exercising a role different from that which the patient initially sought.
2. Communicate clearly regarding the capacity in which you are acting when providing a service.
3. Ensure that patients are provided with the information needed to understand the practitioner's role and accountability when they are performing a treatment or providing a service.
4. Inform patients if any part of a proposed treatment is outside the scope of practice of denturism.
5. Ensure that patients' records clearly document which services were provided at each appointment.
6. Claim only the time worked practising within the scope of practice of denturism as practice hours that are reported to the College as a requirement for the maintenance of a Certificate of Registration.

Practice Scenario:

Patricia, a Registered Denturist and Registered Dental Hygienist, meets Robert, a new denture patient. Patricia develops a treatment plan for a partial lower denture and Robert consents to proceed. During the impression appointment, Patricia notices some calculus on Robert's back teeth and provides some scaling

services. Robert does not have dental insurance and was not aware that Patricia performed this dental hygiene service.

When Robert goes to pay the bill for the appointment, he notices that he was charged for scaling and questions the receptionist, arguing that he did not agree to receive that service from Patricia.

As a dual registrant, Patricia is obligated to inform her patients of the specific regulatory authorities with which she is registered. Patricia should have informed Robert of her dual registration and authority to perform dental hygiene services in addition to denturism services. Further, Patricia should **not** have proceeded with scaling without first having an informed consent discussion with Robert and receiving his consent. Patricia should have documented in the patient record her recommendation for dental hygiene services, the discussion she had with Robert regarding her recommendation, and whether she received Robert's consent.