



Fall 2022 Webinars

Registration Open

As the summer draws to a close, the College is pleased to announce our Fall webinar series!

We have added several new topics to our line up, as well as updated others, and it's a new CPD cycle (2022-2025), so you can earn CPD credits for attending the webinars and completing and submitting self-directed learning assignments – even if you have completed them for past cycles!

During the Fall 2022 webinars, the College will be offering the following online interactive presentations:

NEW! Understanding the Complaints Process (1.5 hours)

Part of the College's public protection role is to investigate complaints received about registrants. This session will help you to understand how the College handles complaints and investigations and what it means for you and your practice.

Session #1: Friday, November 4, 12:00 PM – 1:30 PM Eastern Time

Session #2: Tuesday, November 8, 6:00 PM – 7:30 PM Eastern Time

Session #3: Monday, November 28, 6:00 PM – 7:30 PM Eastern Time

Session #4: Tuesday, November 29, 12:00 PM – 1:30 PM Eastern Time

NEW! Refusing Treatment. Mandatory Reporting. Leaving Practice.

This webinar is three topics in one! A review of the following three important subjects; when and how to refuse treatment, when is Mandatory Reporting... mandatory, and information about leaving or selling your practice.

Session #1: Saturday, October 29, 12:00 PM – 1:30 PM Eastern Time

Session #2: Tuesday, November 1, 6:00 PM – 7:30 PM Eastern Time

Session #3: Saturday, November 5, 12:00 PM – 1:30 PM Eastern Time

UPDATED! Professional Collaboration (1.5 hours)

Review of expectations in the Standard of Practice: Professional Collaboration; participate in interactive scenarios.

Session #1: Monday, November 7, 6:00 PM – 7:30 PM Eastern Time

Session #2: Wednesday, November 30, 6:00 PM – 7:30 PM Eastern Time

Protecting Professional Patient Boundaries (1.5 hours)

Review of considerations around protecting and preserving a professional denturist-patient relationship; consideration of the legislative framework dealing with boundary violations and patient sexual abuse

Session #1: Wednesday, November 9, 12:00 PM - 1:30 PM Eastern Time

Client Communication Strategies for Difficult Situations (1.5 hours)

Review of methods and techniques for listening, de-escalating, and resolving difficult client situations. The session will include a discussion of actual complaints received by the College that relate to communication.

Session #1: Tuesday, November 1, 12:00 PM – 1:30 PM Eastern Time

Informed Consent (1.5 hours)

Review of expectations in the Standard of Practice: Professional Collaboration; participate in interactive scenarios.

Session #1: Wednesday, October 12, 6:00 PM – 7:30 PM Eastern Time

Confidentiality & Privacy

Review of expectations in the Standard of Practice: Confidentiality & Privacy; participate in interactive scenarios; optional self-directed learning assignment worth 8 credits of Continuing Professional Development.

Session #1: Thursday, October 13, 6:00 PM – 7:30 PM Eastern Time

Please note, all previous webinars we have hosted, and copies of the presentations, are available on-demand in the [Member Portal!](#)

Click on the button below for further information or to register for a live webinar presentation.

REGISTER NOW

Questions?

If you have any questions, please contact Tera Goldblatt, Manager of Quality Assurance and Sexual Abuse Liaison at 416-925-6331 ext. 223 or by email at qualityassurance@denturists-cdo.com.



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