



Ensuring Continued Access to Care

It can be important to some patients that they are able to contact their Registered Denturists to ask questions about their continuing treatment plans and address any denturism related concerns. The College has received calls from patients across Ontario who are unable to reach their Registered Denturists as their offices has closed with no alternate contact information provided to patients.

There is a fine balance between closing a clinic because of the Pandemic and providing for continued access to address any questions or concerns from patients. This does not necessarily mean providing urgent care, but rather being accessible to answer any questions (from a distance!) that your patients may have.

You can set this up in a way that suits you and your patients but will likely include having a way for patients to reach you by phone and/or email with the expectation that patients can leave a message with questions that will be responded within a reasonable time frame.

If you have any questions, please feel free to contact:

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