



# Revamped Member Portal & Launch of All-New Applicant Portal

Launch date: November 13, 2023

The CDO is extremely pleased to announce the launch date of its revamped and modernized Member Portal. The new Member Portal will go live on Monday, November 13, 2023, for all Denturists. The Professional Corporation Portal (separate login) has also been modernized and will launch at the same time.

The revamped Member Portal has been designed to be even easier to use. With clear distinct menus, bold new colours, reorganized e-learning library, a new on-demand mandatory reporting module, and the all-new compliance centre, the CDO is delighted to once again be at the forefront with its use of modern database technology.

**Compliance Centre** – a first for the CDO, the compliance centre is a one-stop dashboard that displays all the annual and ongoing regulatory requirements and whether the registrant currently meets those requirements all at-a-glance. By automatically updating to display green, red, or yellow icons beside each annual requirement, a registrant can easily identify outstanding requirements and manage them all within the member portal!

At launch, the Compliance Centre will display the following personalized information:

- ✓ Annual renewal completed.
- ✓ Professional liability insurance up to date.
- ✓ All invoices paid and up to date.
- ✓ Currency hours met (1500 practice hours per 3-year rolling cycle).
- ✓ Annual 10 CPD credit minimums for Quality Assurance.
- ✓ Three-year 60 CPD credit requirement for Quality Assurance.
- ✓ Completion of voluntary Jurisprudence module.

## Oral Healthcare Professionals and Mandatory Reporting

GET STARTED

### **All New Mandatory Reporting Module**

The CDO has partnered with Ontario's oral health regulators (RCDSO, CDHO, CDTO, and CDO), to create an all-new interactive learning module outlining the legal and professional reporting responsibilities Denturists may have when encountering certain situations.

Denturists, Dentists, Dental Hygienists, and Dental Technologists from across Ontario will learn about the different reporting obligations including scenarios involving instances of sexual abuse of a patient, obligations related to facility operators, and obligations for employers, partners, and associates. The module will also provide relevant examples of reporting scenarios.

The module may require up to an hour to complete and will award **1 structured CPD credit**. Visit the



new e-Learning Library on the member portal to access this module!

### ***All New Applicant Portal***

As part of this launch, the CDO has also developed a completely digital application process for new applicants. All prospective applicants can now create an online profile, submit required documents, and view their application progress as they move from the various stages of being a potential applicant to examination candidate to becoming fully licensed. The applicant portal will display the applicants' current progress towards licensure including the steps they have completed and the next steps ahead of them.

The evolution from a paper-based process (including mailing application packages to the CDO office), to a digital fillable PDF format, to now a completely digital portal will greatly reduce barriers in the application and registration process. The new portal will allow applicants the ability to complete all aspects of their registration and examination applications online, saving them time, costs, all in one convenient portal!

### ***Member Portal & Applicant Portal Launch Date and Roll Out***

While we trust that Denturists will immediately and intuitively understand how to best use the Member Portal, the CDO has developed a walkthrough instructional video and will host live Q&A sessions to ensure an orderly transition. The walkthrough video is found on the home page of the new Member Portal as soon as you log in.

Registrants are invited to first explore the new Member Portal, test its functionalities, and reserve any questions they may have until the dates of the Q&A sessions are announced. They can then ask any questions and provide any feedback to us live!

As with all digital rollouts, there may be bugs or malfunctioning features that we were unable to locate during the testing phase. We thank Denturists for their patience and to kindly let us know should they encounter any issues.

**The Member Portal may be down temporarily Saturday/Sunday, November 11 & 12, 2023, in order to implement the upgrade.**

### **Questions?**

If you have any questions, please contact the College of Denturists of Ontario at 416-925-6331 or [info@denturists-cdo.com](mailto:info@denturists-cdo.com).



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