



COLLEGE OF  
DENTURISTS  
OF ONTARIO

Published: February 5, 2021

# 2019-2020 Annual Report

College of Denturists of Ontario

Dear Members and Stakeholders,

I am pleased to provide the [2019-2020 Annual Report](#). This report also includes the College's summarized Financial Statements for 2019-2020.

In this report you will find the College's 2017-2020 Strategy Map that directs the efforts of the College and Council, brief summaries of the activities of each of the Council's statutory committees: Executive; Inquiries, Complaints & Reports; Discipline; Fitness to Practise; Patient Relations; Quality Assurance; and Registration. Also included are reports from the President, the Qualifying Examination Committee, and the Qualifying Examination Appeals Committee.

The 2019-2020 period reported in this Annual Report began as a year of significant activity and accomplishment for the College. These accomplishments are realized with the participation of a very dedicated group of individuals who are either members of Council or part of a large group of non-Council members of the profession who devote their time to the work of the College. College staff and consultants provide support and expertise when needed. My sincere thanks to everyone for their contributions! It is a distinct honour to work with such dedicated individuals.

At the end of the reporting period in March 2020, the beginning of the COVID-19 Pandemic necessitated the temporary reduction of the provision of all health care services, including denturism, to essential, urgent care. This was temporary but the Pandemic and the far-reaching consequences persist. The College's next Annual Report will cover the period from April 1, 2020 to March 31, 2021, an entire year under the influence of the Pandemic.

My sincere best wishes to all in these very challenging times.

Sincerely,

Dr. Glenn Pettifer  
Registrar and CEO

**Links to the following documents:**

[2019-2020 Annual Report of the College of Denturists of Ontario](#)



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